Yesterday, you received an update from Cott Systems regarding the new RECORDhub temporary no fee subscription. We want to let you know the below email will be sent on Monday, March 23, 2020, to all Connecticut RECORDhub users:

Cott Systems continues to monitor the COVID-19 situation, and we are committed to supporting our customers during this trying time. As a safety precaution, many Town Clerks have closed their offices to the public.

SPECIAL ANNOUNCEMENT | Update to Cott Systems Portal

Temporary RECORDhub Subscription

RECORD

To facilitate greater access to online records, we have implemented a temporary RECORDhub subscription for Connecticut Town Clerks with **NO SUBSCRIPTION FEE** and \$2.00 per page prints. This new temporary subscription became available 12:00 am on Monday, March 23, 2020, and will continue until further notice. The subscription will be named "Land Records – Temporary No Fee" and will be available in the list of subscription options for each town. This is a "day forward" option beginning March 23, 2020. All current RECORDhub subscriptions will remain in effect.

To Use the "Land-Records-Temporary No Fee" Subscription

Log into RECORDhub and select the town your would like to view, then follow these steps:



- Click "Add to Cart"

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The town is now available for searching. Images will be viewable with a watermark. You may print images without the watermark for \$2/page. You will need to follow the steps above for each town you wish to view using the temporary no fee subscription.

Please know that Cott is committed to providing continued service to our clients and to you as their constituents. If you have any questions or need assistance, please contact:

Customer Support | 1-800-588-2688 | support@cottsystems.com.